



December 4, 2009

Peace and Blessings Family,

I recently did something that I don't usually do, and I dare say most don't do it neither, review my phone bill. In depth. Imagine my surprise when I found a charge I had not authorized!!

Well now. In the back on page 6 of my bill was a \$12.95 charge from ILD Teleservices for NATIONSVPLUS VMAIL FEE. Since I have Voice Mail with Verizon, my carrier of choice, I investigated the company and the charge.

According to ILD Teleservices, you will find them billing you for a client's services:

Q: Why am I being billed by ILD?

A: When you or someone in your household signs up for the services of one of our merchant clients...

Read their FAQ page: <http://ildteleservices.com/faq.html>

Click on the link for Phone Services and you will see a host of question and answers:
<http://ildteleservices.com/support.html>

ILD Teleservices Inc has an online resolution center, where you can investigate the charges. <http://ildteleservices.com/support.html> The resolution center gives you a nice warm feeling that some one cares.

NATIONSVPLUS VMAIL, which can be found at <http://www.nationsvoiceplus.com/index.htm> do not offer an on line resolution Center. They want you to call or e-mail them.

For the record, I e-mailed both companies over a week ago and have received responses from both companies.

From: bnc-noreply2@ildmail.com

Date: 11/22/2009 6:25:34 PM

Subject: ILD Teleservices Cancel Confirmation: XX-XXX123

We've cancelled your account, as you requested. As always, you can call us with any questions at 1-(800) 637-4009 Monday-Friday 7:00 a.m. to 8:30 p.m. CST & Saturday 9:00 a.m. to 5:30 p.m. CST.

Service Provider: Nations Voice Plus
Account Number:
Cancelled By:
Cancellation Effective Date: 11/22/2009 5:25:30 PM
Confirmation Number:

Please let us know if there is anything else we can do to assist you.

Sincerely,
ILD Billing Relations

Question: How can a company cancel an account I never created nor authorized?

Answer: I have no idea, but if I see this charge on my next bill, heads will roll.

NATIONSVPLUS VMAIL sent me an E-Mail saying they need the phone number in order to research my issue.

Question: How can you not look up a customer via their name? What slippery mess is that? If you don't have my name in your records as a customer connected to my phone number, how can you be sure I am the person you should charge?

Not feeling that I had affected a resolution, I contacted Verizon's web site, www.verizon.com. The next day I received an E-mail from Verizon's Customer Service saying they will refund six months of fraudulent payment to ILD Teleservices INC and establishes a bill block on my phone number. Bill block does what it sounds like, blocks your bill so that no one can add charges to your bill with out your permission.

Scamming information:

I hit the internet looking to see if these are reputable people and this is and I found: <http://i.nconspicuo.us/2007/02/09/ild-teleservices-scam-rip-off-ildtelecomcom>

It seems this is a scam and these companies have been doing this from some time.

My advice to all is to check your phone and credit card bills for this scam and out an end to it right away. I am considering reporting them to the District of Columbia Attorney General for prosecution for FRAUD.

Holy Cow:

August 19th, 2009 at 5:50 pm

Mobsters Charged in "Cramming" Scam
Gambino Family Netted Millions, FBI Charges

Read more: http://www.consumeraffairs.com/news04/mob_cram.html#ixzz0OgSUI8r9

The FBI and federal prosecutors say organized crime was behind a telephone "cramming" racket that bilked consumers out of more than \$200 million over the last five years by piggybacking bogus charges onto local phone bills.

Two alleged Gambino crime-family members are among those charged with racketeering, conspiracy, money laundering and other crimes, which prosecutors say generated \$50,000 to \$600,000 per day from 1997 to 2001, netting more than \$100 million in profits.

The scam victimized consumers who responded to television, Internet and newspaper ads for free samples of dating services, adult chat lines and psychic consultants. Once the Mob got their number, consumers were charged as much as \$40 a month on their phone bills for services they didn't order and never used, prosecutors said. The phony services were described as "voice mail" and other innocuous terms that most consumers never noticed.

The practice of billing consumers through their phone bills for services they didn't order is called "cramming." It's a common problem but this is the first time prosecutors have linked it to the Mob. "These defendants conspired to defraud consumers by using a sophisticated web of shell companies to generate one of the largest consumer-fraud schemes in United States history," Roslynn R. Mausekopf, the U.S. attorney in Brooklyn, said in a prepared statement. Prosecutors say the scam was the Gambino family's biggest single source of revenue.

The number of people victimized by the scheme isn't known but authorities said it numbers in the millions. A few consumers complained and got their money back, but most did not.

The indictment also names an Overland Park, Kan., company, USP&C, which processed the charges through its agreements with local telephone companies such as PacBell, Southwestern Bell and Verizon (formerly Bell Atlantic), which entitled the company to insert a page into victims' monthly bills to collect for service providers, officials said.

Many of those named in the 20-count indictment are also facing charges in a \$230 million Internet pornography scheme.

The lead defendant in both cases, Salvatore "Tore" Locascio, 44, known as Tore, is identified in the indictment as a Gambino family captain. Also charged is Zef Mustapha, 42, allegedly a high-level associate. Read more: http://www.consumeraffairs.com/news04/mob_cram.html#ixzz0OgS606vc